

Jessica Smart

President and Chief Executive Officer

Jessica Smart serves as the President and Chief Executive Officer of Clearbrook, an organization renowned for its commitment to empowering children and adults with intellectual and developmental disabilities. Appointed to the role in September 2023 following an extensive search by the Board of Directors, Jessica brings more than twenty years of specialized leadership and a profound dedication to the field of integrated care.

A career-long advocate for the Intermediate Care Facility (ICF) environment, Jessica's journey at Clearbrook began in 2015. Initially serving as the Director for the Commons, Clearbrook's largest ICF, her operational expertise and vision led to a steady ascent through the organization's leadership ranks. By 2019, she was named Vice President of Programs, and in 2022, she assumed the role of Executive Vice President. In this capacity, she managed a diverse portfolio including the Clearbrook East region, Community Integrated Living Arrangements (CILA), community day services, and the organization's Quality Assurance program alongside her existing leadership duties.

Prior to joining Clearbrook, Jessica spent thirteen years at Marklund, where she held various roles culminating in a seven-year tenure as the Director of Adult Services. A Licensed Nursing Home Administrator (LNHA) since 2006, her deep clinical and administrative background as a Qualified Intellectual Disabilities Professional (QIDP) provides her with a holistic understanding of the complexities of disability services and the critical importance of a client-centric approach.

Today, Jessica is steering Clearbrook into a new era guided by a comprehensive strategic plan built upon three foundational pillars: Quality Services, Responsible Growth, and Employee Engagement. By prioritizing excellence in care, sustainable expansion, and a supportive culture for the staff who deliver Clearbrook's mission, she ensures the organization remains a leader in the human services sector. Her leadership is defined by an ability to foster innovation and a tireless commitment to the organization's values, ensuring that every individual served is treated with the utmost dignity and respect.

Jessica holds a Master of Science in Management & Organizational Behavior from Benedictine University. Beyond her professional responsibilities, she is an active contributor to the broader community, currently serving on the Board of Directors for Gerry's Cafe, a non-profit dedicated to providing competitive employment opportunities for adults with intellectual and developmental disabilities. This commitment to inclusion and empowerment outside the office mirrors her professional mission within Clearbrook, cementing her reputation as a leader who leads with both heart and strategic purpose.